

Logging into Moodle LMS with Microsoft Multi-factor Authentication

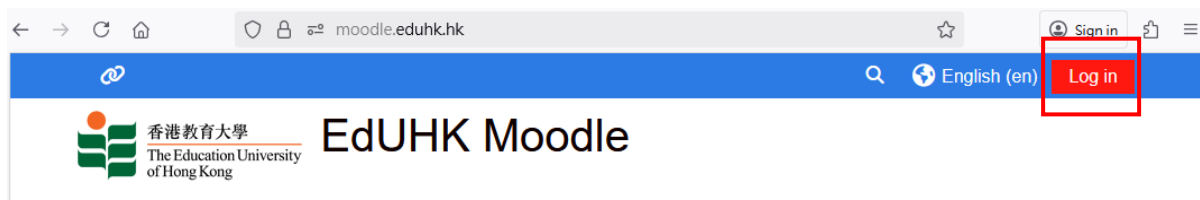
Please install the Microsoft Authenticator App in your mobile phone



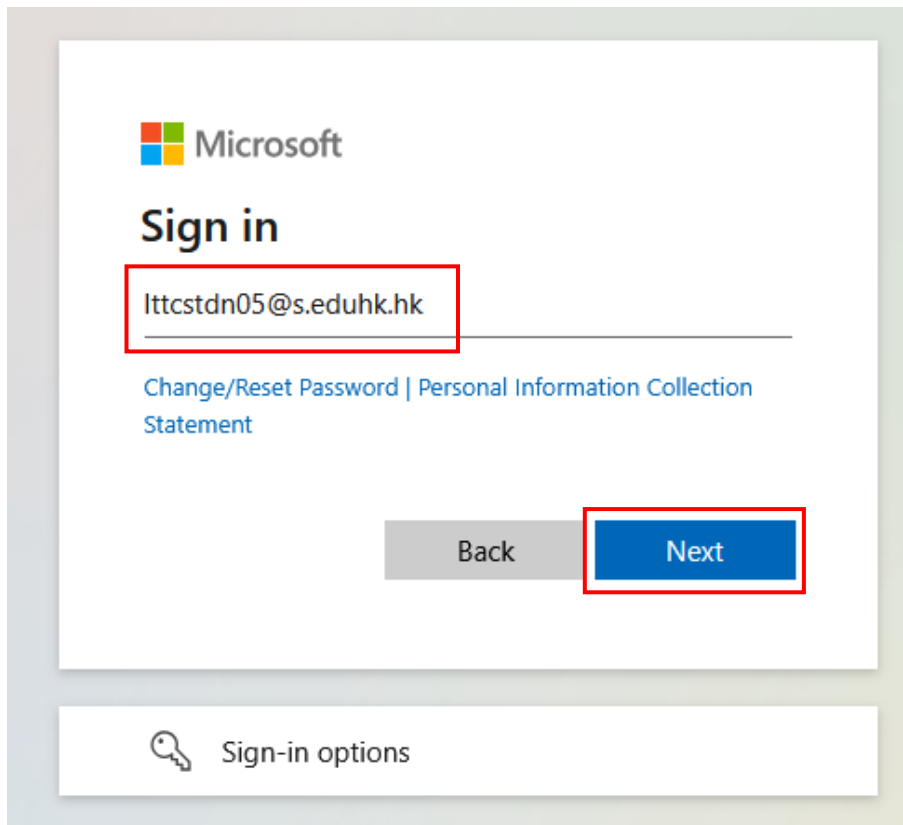
Information from OCIO

<https://www.eduhk.hk/ocio/content/faq-setting-microsoft-authenticator-app-mfa>

1. Click Moodle **Login** on your computer, <https://moodle.eduhk.hk>



2. Sign in with your **Student email address** and click **Next**



The image shows the Microsoft Sign in page. At the top is the Microsoft logo. Below it is the heading "Sign in". A text input field contains the email address "Ittcstdn05@s.edu.hk", which is highlighted with a red rectangle. Below the input field are two links: "Change/Reset Password" and "Personal Information Collection Statement". At the bottom right are two buttons: a grey "Back" button and a blue "Next" button, with the "Next" button highlighted by a red rectangle. At the bottom left is a key icon and the text "Sign-in options".

Microsoft

Sign in

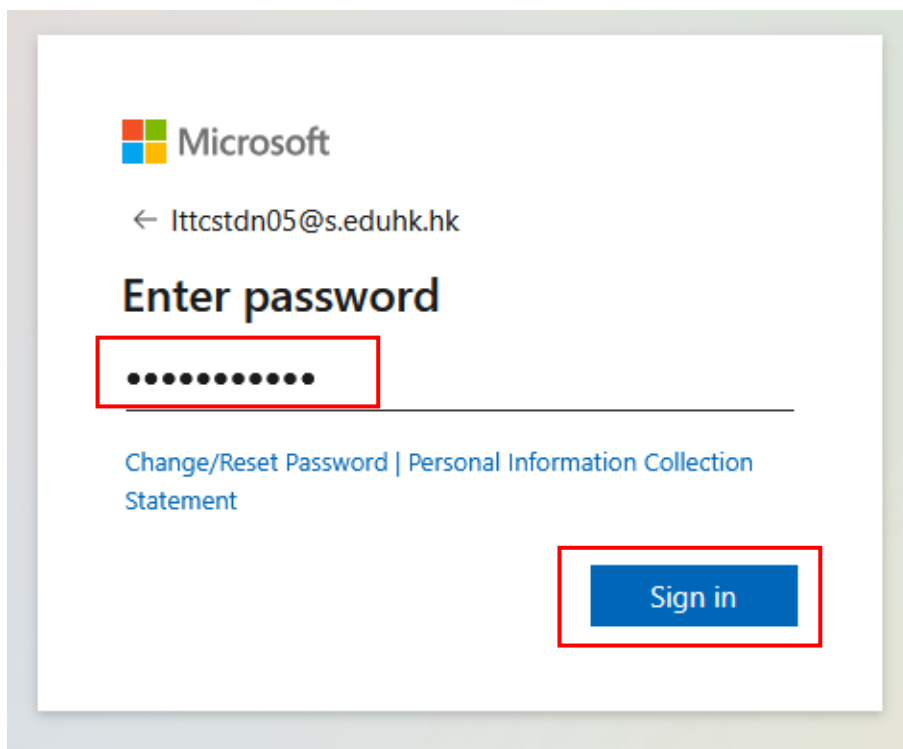
Ittcstdn05@s.edu.hk

[Change/Reset Password](#) | [Personal Information Collection Statement](#)

Back Next

 Sign-in options

3. Enter **Password** and click **Sign in**



The image shows the Microsoft Enter password page. At the top is the Microsoft logo. Below it is the heading "Enter password". Above the password input field is a back arrow and the email address "Ittcstdn05@s.edu.hk". The password input field contains ten dots and is highlighted with a red rectangle. Below the input field are two links: "Change/Reset Password" and "Personal Information Collection Statement". At the bottom right is a blue "Sign in" button, which is highlighted by a red rectangle.

Microsoft

← Ittcstdn05@s.edu.hk

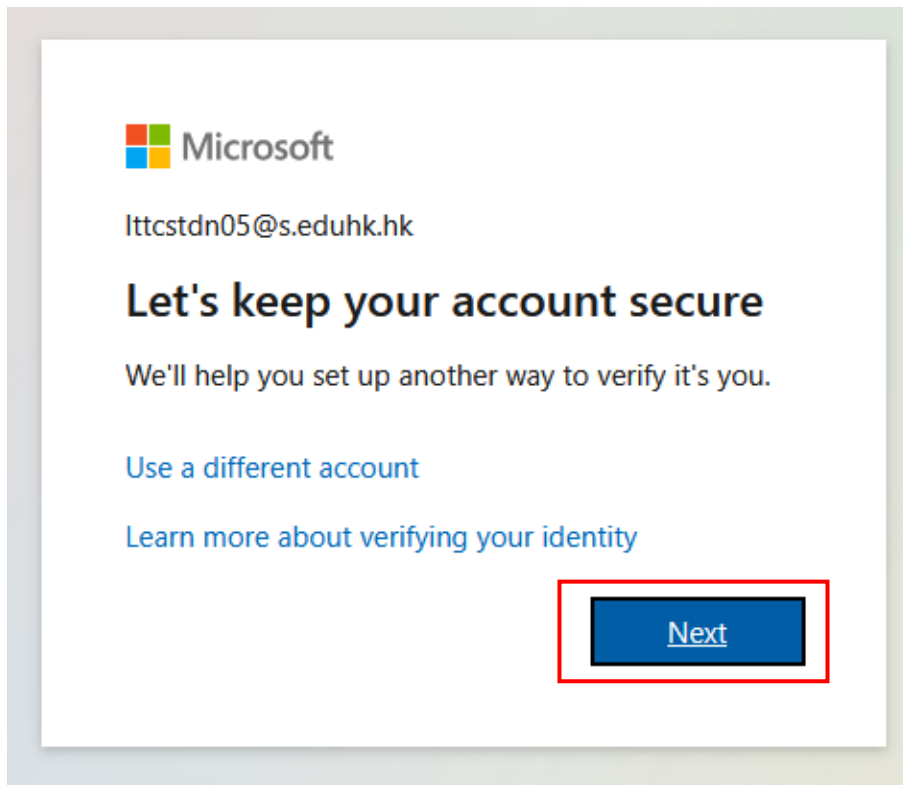
Enter password

.....

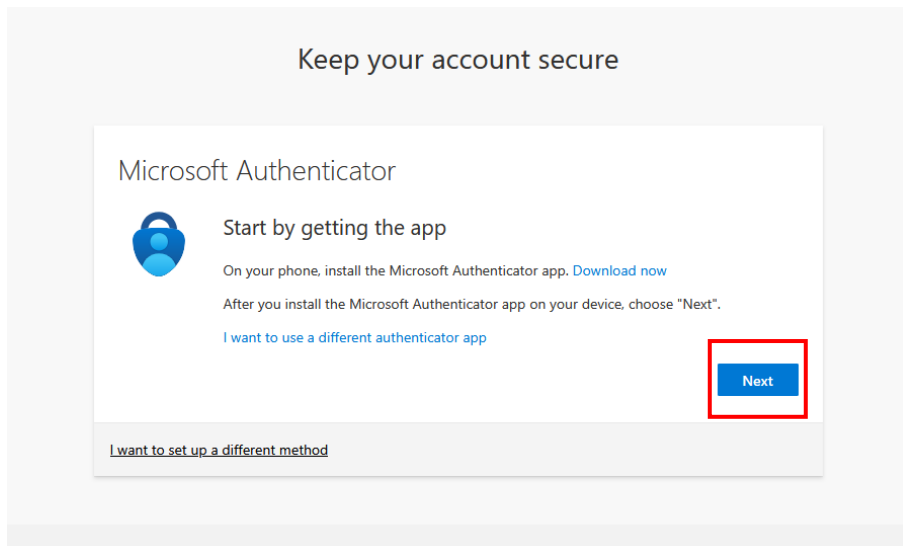
[Change/Reset Password](#) | [Personal Information Collection Statement](#)

Sign in

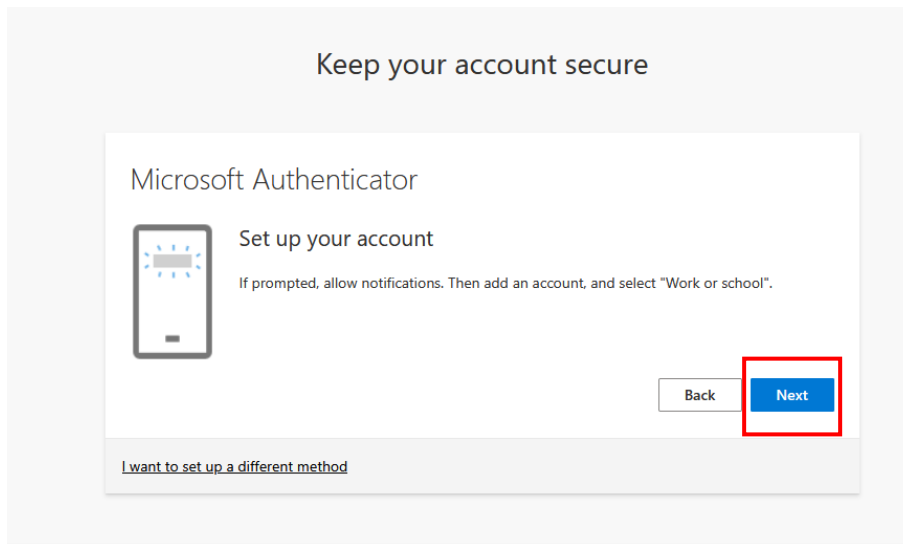
4. Click **Next**



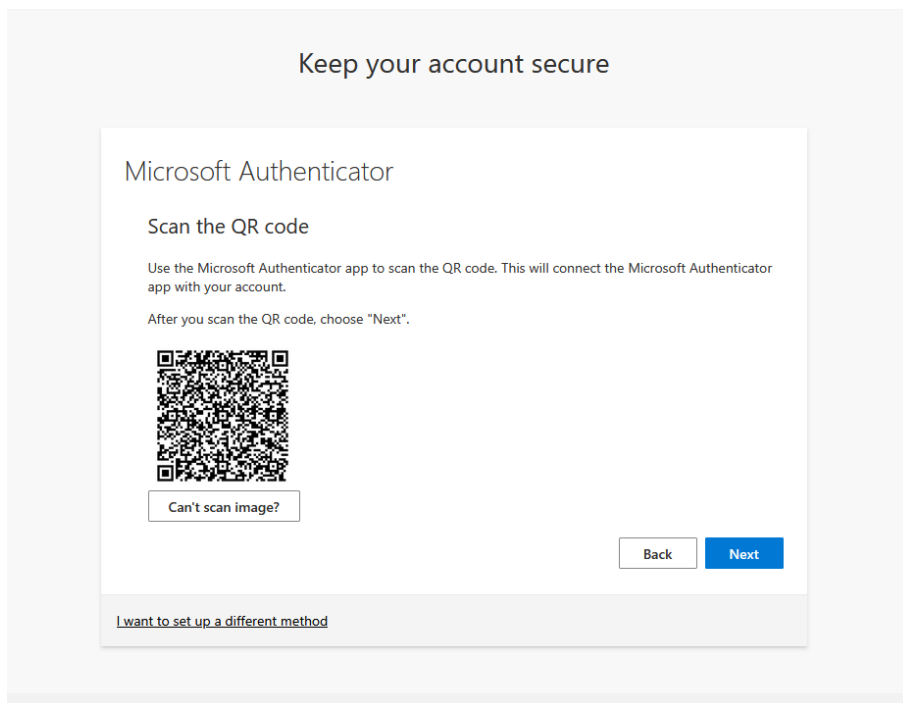
5. Click **Next**



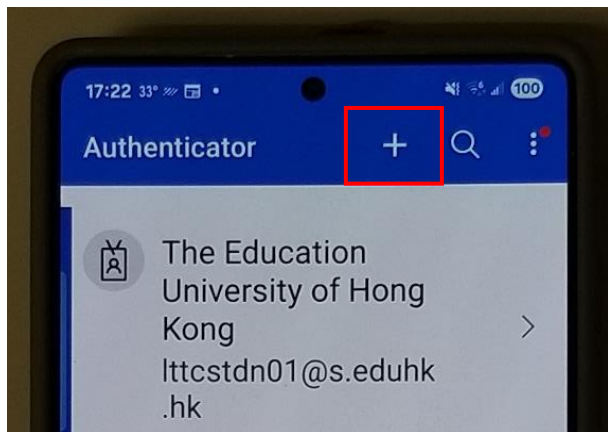
6. Click **Next**



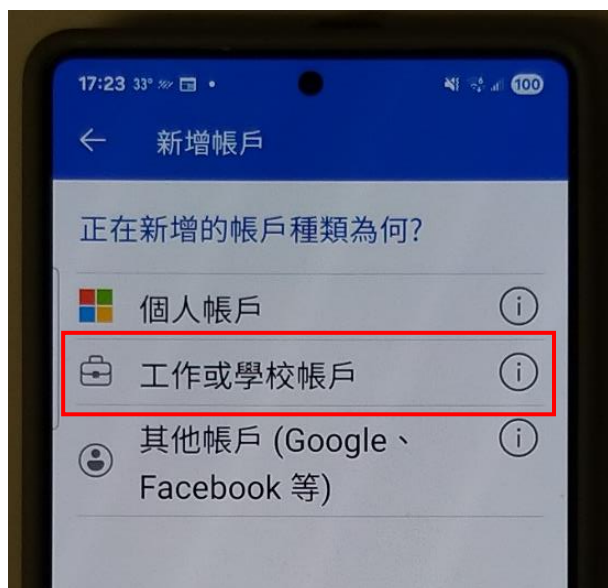
7. Before scan the QR Code, Open/Install the **MS Authenticator App** in your mobile phone



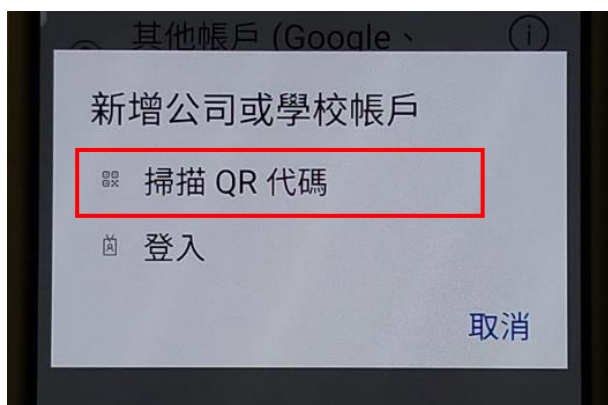
8. In the MS Authenticator App, **Click +** to add new account



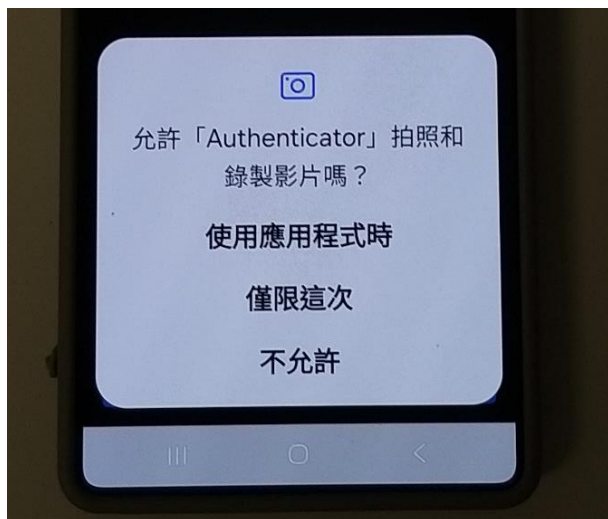
9. Click **Work or School Account**



10. Choose **Scan QR Code**



11. Allow **Authenticator** to use the shooting



12. After scanning the QR Code on the computer, the account has been added to the MS Authenticator. Then click **Next** on the computer. Follow the on-screen instructions and input the **code** shown on the computer into the MS Authenticator for verification.

